



## YOUR ONLINE TRAINING CONNECTION

### **WORKPLACE VIOLENCE TRAINING FOR SUPERVISORS AND JHSC MEMBERS**

According to Statistics Canada, in 2004 over 356,000 violence-related incidents occurred in the workplace. While workplace violence is often thought to be a physical assault on a person, in actuality it can also include harassment, verbal abuse, threats and threatening behaviour.

Violence can happen in any workplace - but in fact some workplaces, such as those that handle money or work with the public, are more susceptible. The effects of workplace violence can also be enormous, and can have life-altering consequences. As a result, various legislative changes have been implemented to help reduce the risk of violence-related incidents in the workplace.

#### **Training Solution – Online Workplace Violence Course**

This course is designed to assist employers, managers, supervisors and Joint Health and Safety Committees understand the impact of workplace violence and to develop preventative strategies. Addressing the newest amendments to the Ontario Occupational Health and Safety Act (Bill 168), this course is available in two editions: *Workplace Violence Training for Supervisors and JHSC Members (Ontario)* and *Workplace Violence Training for Supervisors and JHSC Members (Nationwide)*

#### **Course Overview**

Upon completing this course, participants will learn about:

- Definitions and legislation related to both workplace harassment and workplace violence
- Strategies to address harassment in the workplace
- Various types of workplace violence
- The impact of violence in the workplace
- The employer's legal roles and responsibilities
- Conducting a risk assessment for workplace violence hazards
- Developing a plan to apply control measures to prevent or reduce workplace violence hazards
- Domestic violence in the workplace – what it is and steps to help minimize the risk
- Work refusals – as it relates to workplace violence.

#### **Online Course Offers Convenience and Efficiency**

These courses are powered by the **Link2eLearning** LMS (Learning Management System), so you can track course progress and completion. Each training solution provides quizzes, a final exam and a course completion certificate.

**FOR MORE INFORMATION :**

 **1-800-797-2129**

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### **BENEFITS OF LINK2ELEARNING**

All of Link2eLearning's online courses are offered through our learning management system (LMS).

Link2eLearning online learning is:

- ✓ **Easy to use** – for delivering and tracking employee training across the organization - *providing instant, accurate reporting for workplace audit*
- ✓ **Globally accessible** – available anytime, anywhere there is Internet access
- ✓ **Cost-effective** – eliminating the cost of facility rental, travel cost and lost time required for instructor-led training
- ✓ **Flexible** – courses and administrative functions can be scheduled to suit individual needs
- ✓ **Consistent** – enabling you to provide standard training material to all employees across the organization

### **LMS FEATURES**

#### **Employees can:**

- Self-register on a secure site
- View and complete the course at their convenience
- Participate in online quizzes
- Produce certificates of completion

#### **Administrators can:**

- Monitor participation
- Easily track results
- Export data